
The Fine Print

Note: This applies to Lunch Cruises and Charter Cruises.

Please call for cancellation policies for other services.

RESERVATIONS: There are occasions when walk-in cruises can be scheduled, but it is rare for all the necessary equipment and personnel to be available on such short notice. Reservations are strongly encouraged to allow you to schedule the trip. Reservations whose payments have not been made by 10:00 am the day of the trip will be released for those on a waiting list. For groups of 10 or more, full payment 1 week in advance is required. Payment can be made by check, money order or VISA/MC/Discover (FAX access required). To make a reservation, select the date and time of the trip and call 1-888-STAR-171. Reservations are tentative until the payment is received.

Cancellation Policy: There are NO REFUNDS on reservation payments, so make certain that you want to go on the trip. If the cancellation is made at least 72 hours (1 week for Charter Cruises) prior to the trip, the payment may be applied to another trip within one year of the original cancellation. Cancellation without 72 hours (1 week for Charter Cruises) prior notice will forfeit the entire payment. It should be noted that the reservations made at Sheltoewe Trace Outfitters are for the Cumberland Star River Boat, not reservations for clear weather (those reservations require more resources than are at our disposal). All cruises run rain or shine. While the lower deck of the Cumberland Star River Boat is partially enclosed, in cases of heavy rain, water and some rain will be present on the lower deck. Please dress appropriately.

Credit Card Authorization Form

Name on card: _____

Phone number: (day) _____ (evening) _____

Address _____

_____ Zip _____

Circle one: VISA MC Discover

Credit Card Number _____

Expiration Date _____ Charge Amount _____

I have read and understand the section entitled 'The Fine Print' and accept the conditions for refund and cancellation as described in said section. I also hereby authorize Sheltoewe Trace Outfitters to charge the above amount to my credit card account.

Authorizing Signature _____

Name of Reservation: _____ Trip Date: _____

Trip Type (Circle one): Lunch-Cruise Charter Cruise

of adults: _____ # of (5 & under: _____ # of Infants (1 yr and under) _____

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